



### 1. COMMITMENT TO QUALITY

The National Institute of Metrology, Thailand (NIMT), under administration of the Top Management, guarantees and enhances continuous quality improvement in measurements services provided to its customers. Additionally, the Top Management shall ensure the accomplishment of the stated quality policies as appeared in 8.1.2 of this Quality Manual (QM).

The NIMT staff and all of its organizational units, which are directly or indirectly involved in providing the measurement services, are herewith bound to carry out their tasks in accordance with the quality policies laid down in this QM.

This QM describes NIMT's quality management structure and organizational processes necessary to fulfill the objective goals in quality assurance for all NIMT's measurement services. It guarantees that organizational and technical activities are planned, supervised and controlled, and that provisions of the contracts, the rules and the guidelines concluded with all accreditation bodies and/or peer-reviewers are complied with.

NIMT as the holder of the NIMT Laboratory declares its willingness to ensure that the impartiality of the NIMT Laboratory's staff is guaranteed for all measurement services certified by accreditation bodies and/or peer-reviewers.

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